



How to adapt to the changing landscape?

CASE TELESUR

Inspiring Innovation : Important Ingredients

D.Currie
CEO Telesur

Mission : Facilitate communication through innovative market-based solutions

Vision : Remain the leader of communication development of Suriname





MAGICSS

Mobile, Analytics, Governance, Internet of Things, Cloud, Social and Security

4 I's:

**Inspiring Innovation
Important Ingredients**

WHY inspire Innovation?

TOGETHER WE CREATE VALUE FOR OUR CUSTOMERS

WHY PEOPLE BECOME ENTREPRENEURS

1



can't have a boss

2



easily bored

3



too creative

4



too impatient

5



with a criminal streak

6



not too educated

7



too educated

8



has nothing to lose

9



resourceful

10



can't keep a job

11



can sell ice to eskimos

12



wants freedom
above all

13



too ambitious

14



addicted to risk

15



been through school
of hard knocks

16



has no other choice
but to be an
entrepreneur



Important Ingredients

- Partnerships
- Capital
- Incubation Process
- Structure for start-ups
- Government support
- National ICT Policy

TOGETHER WE CREATE VALUE FOR OUR CUSTOMERS



Partnerships

- Your idea isn't worth nothing yet (Share it!)
- Build a team/Seek for a Co-Founder for start-up

Example of Suriname:

- Centre of Excellence (CoE- Netherlands)
- Datasur
- Hackathon (with IT-Core Suriname)
- Robokidz (with IT Core Suriname)
- AgriHack (Technical Centre for Agricultural CTA-Netherlands)
- PIEDATA (Youth Forum/CANTO)/TMIL
- CANTO i-Create eContent Competition
- Apura Networks
- Incubation programs to support local start-ups:
Caribbean Mobile Innovation Project

TOGETHER WE CREATE VALUE FOR OUR CUSTOMERS

Most Important: Commitment!



Capital

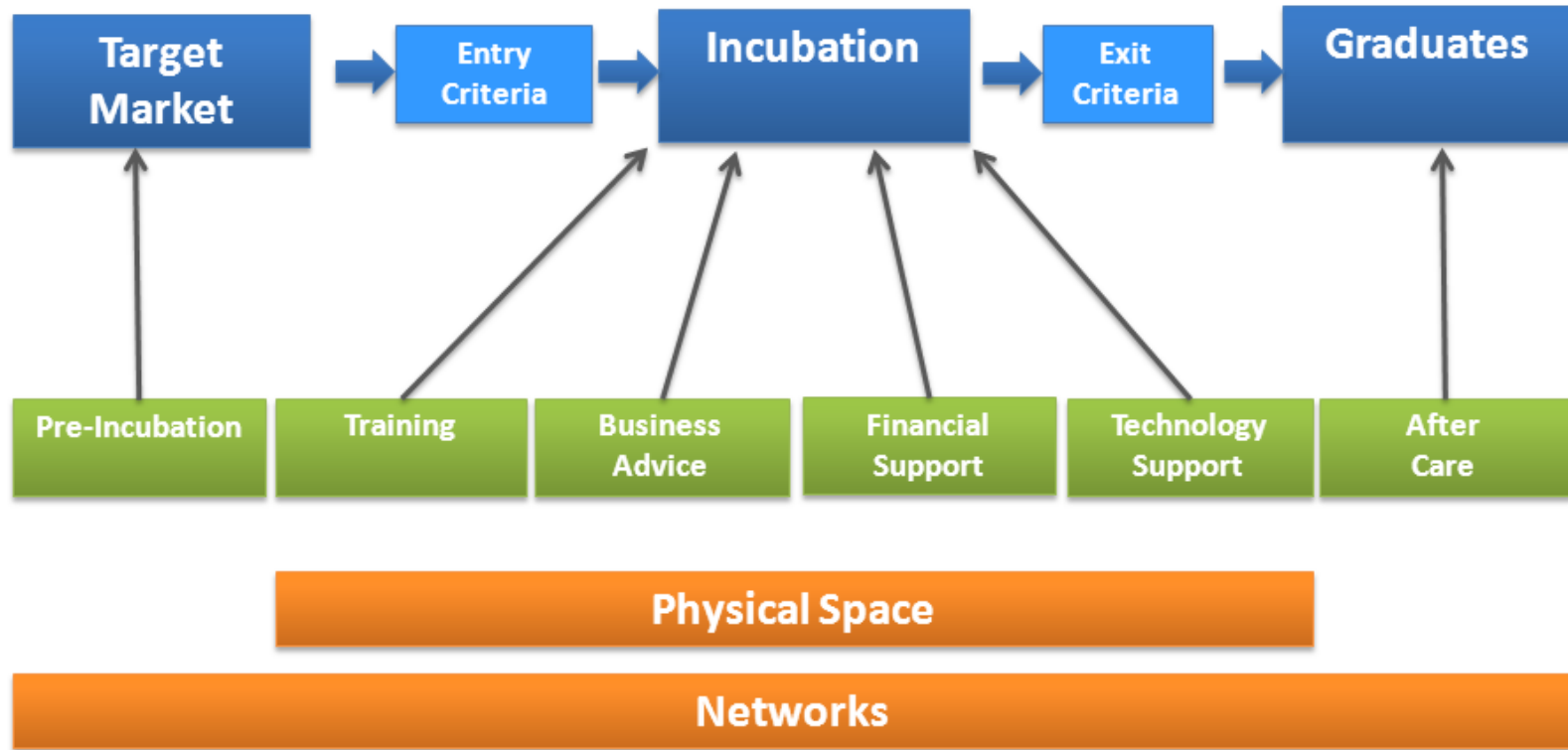


- Funding for start-ups to step into the mature phase
- Bank loans (Guarantee/ Interest)
- Angel investors/ Venture Capitalist
- Crowdfunding

TOGETHER WE CREATE VALUE FOR OUR CUSTOMERS



The Incubation Process



Elements/Support needed for start-up:

- Marketing, Technical, Legal and Accounting Support
- Coaching via other Entrepreneurs (Role models)

TOGETHER WE CREATE VALUE FOR OUR CUSTOMERS

by Anna Vital



HOW TO SUCCEED

in a startup

by Anna Vital



pick good co-founders



launch fast



let your idea evolve



understand your users



make at least a few
users really love you



give surprisingly
good customer service



you make what
you measure



spend little



get ramen profitable



avoid distractions



don't get demoralized



don't give up



don't die

**AND ABOVE ALL,
UNDERSTAND YOUR USERS.**

Source: Paul Graham's Essay *Startups in 13 Sentences*
<http://paulgraham.com/13sentences.html>

FUT Funders and Founders



Government Support

- Regulations to support innovative services
- Easy to Start a business
- Facilitate to support start-ups:
 - Office space
 - Capital
 - Support (eg. Legal, Administrative, Marketing)

TOGETHER WE CREATE VALUE FOR OUR CUSTOMERS



National ICT Policy



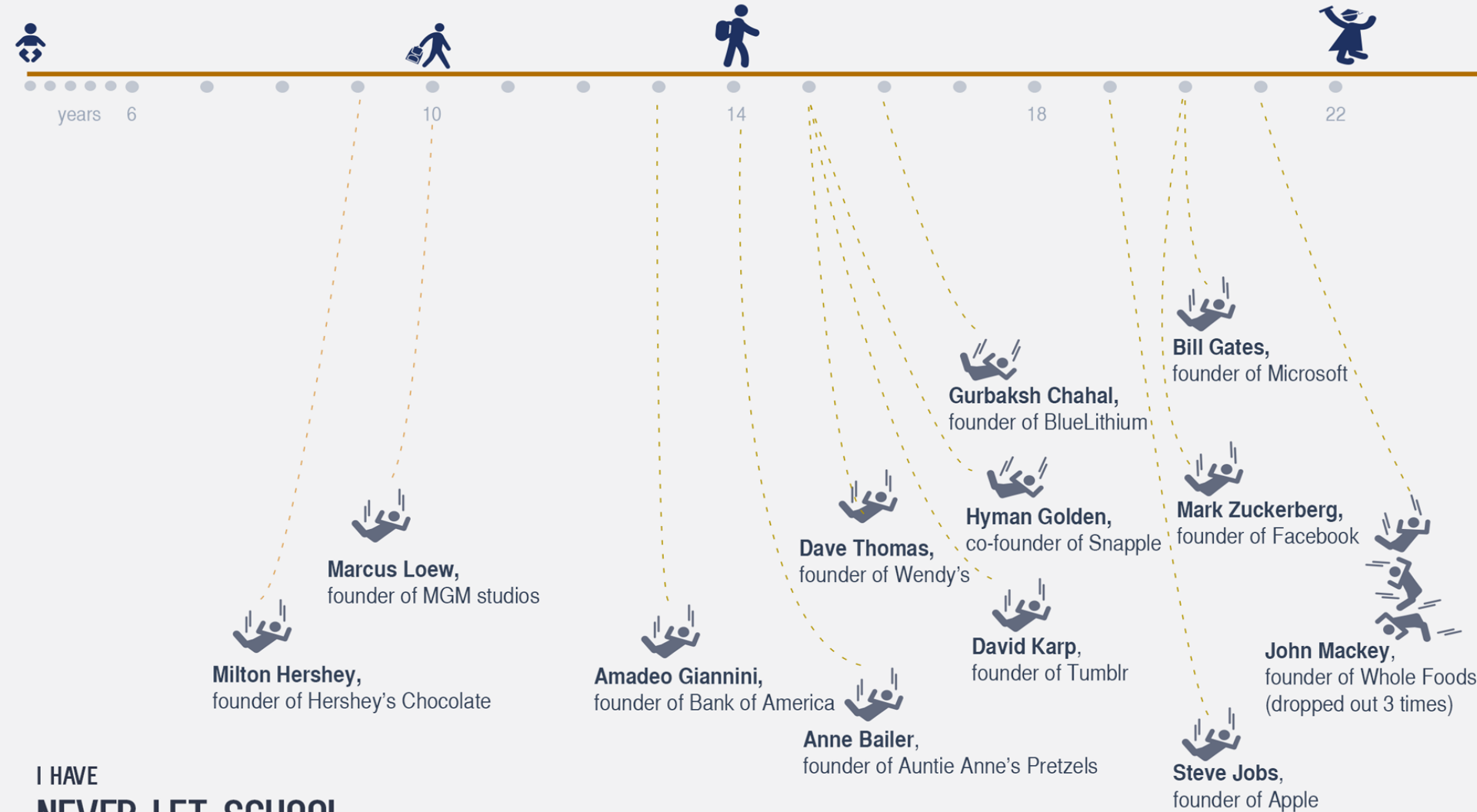
- Multi disciplinary approach
- To obtain business interests of companies abroad
- Facilitate Mobile money and -payment
- Create a policy to stimulate new and innovative services to adapt to changing landscape
- Stimulate the use of ICT in every business
- ICT usage in every sector

TOGETHER WE CREATE VALUE FOR OUR CUSTOMERS

ENOUGH OF SCHOOL?

ENTREPRENEURS WHO DROPPED OUT TO DO BUSINESS

by Anna Vital



I HAVE
NEVER LET SCHOOL
INTERFERE WITH MY EDUCATION.

Mark Twain

HOW INSTAGRAM STARTED

by Anna Vital

Or How Two Guys Made an App in 8 Weeks

(Kevin)



learned
to code at night
after work



built an
HTML5 prototype
called Burbn



gave it to
friends
to use



met **investors**
at a party, showed
them Burbn



took the jump
and **quit** his job



got \$500,000
in **funding**

from them

(Mike)



found a
co-founder



looked at
what they had -
an app that did
everything from
check-ins to photos



decided to
focus on one
thing: photos



prototyped
a photo sharing
app from
scratch



1 week



built a pretty
awful
photo app



went back
to the old
version (Burbn)



made Burbn into
an iPhone app, but
it felt **cluttered**



threw out
everything,
only left photos



renamed
it Instagram



8 weeks



launched
on a Monday



a few hours

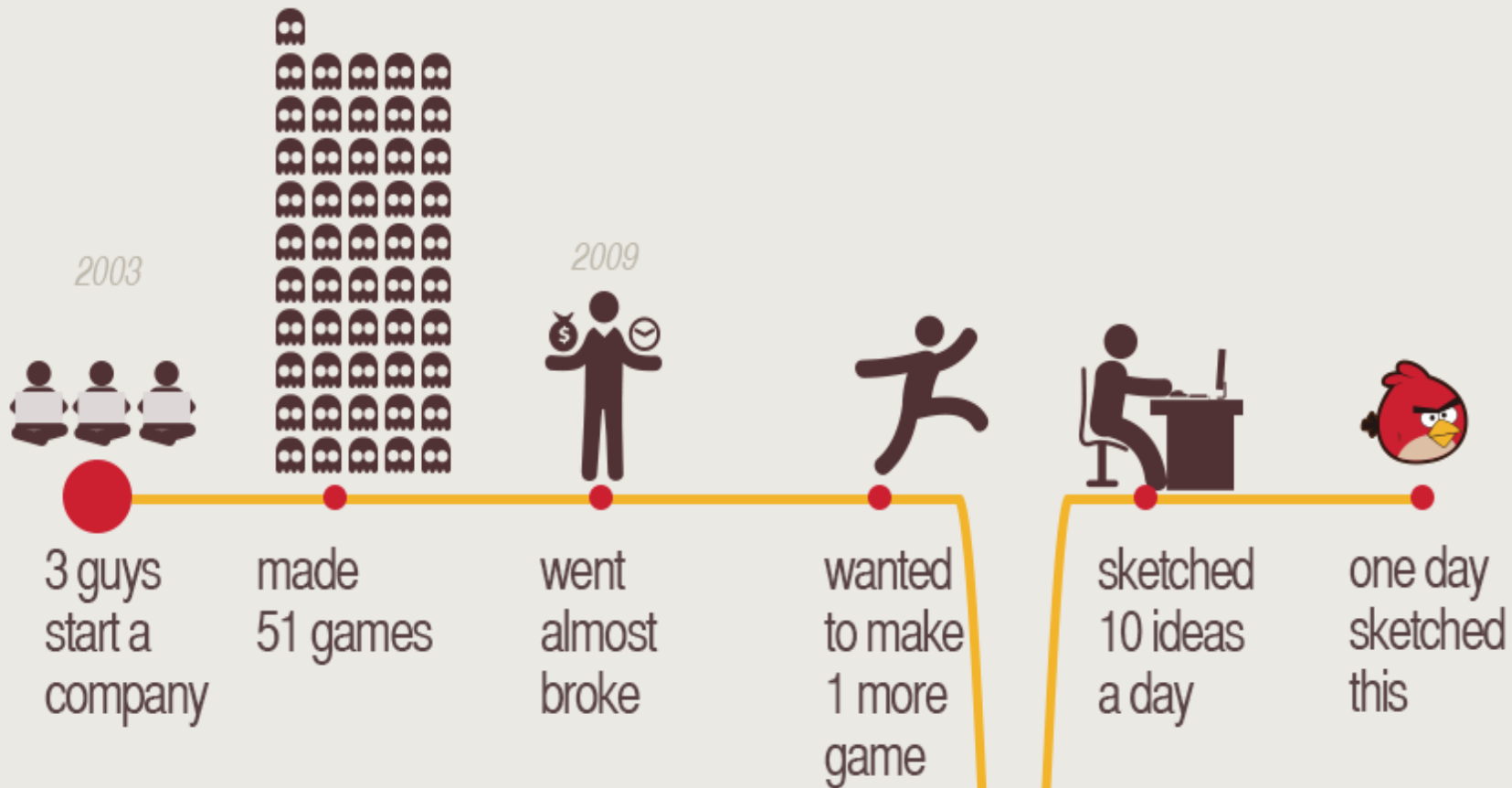


became #1
photo app

HOW ANGRY BIRDS STARTED

by Anna Vital

or How Many Tries Are Behind the 2-Billion Download Game



THERE IS NO FAILURE EXCEPT IN NO LONGER TRYING.

Elbert Hubbard



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